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Contact:

Amber Mata, Specialized Data Systems

(203) 468-3400 ext. 308

amata@specializeddata.com

Specialized Data Systems Inc. Releases Incident Response System

EAST HAVEN, CT September 12, 2016 – Early September, Specialized Data Systems released RemoteIncident, an incident response tracking system, making this the fourth and final product within the integrated operational risk management suite, RemoteComply.

RemoteIncident follows the NIST Framework as outlined in the Computer Security Incident Handling Guide. The purpose of the system is to provide a systematic method for maintaining incidents before, during and after they occur. An incident can be anything such as a cyber security breach, unauthorized access to sensitive data, an ATM was stolen, etc. It is important to clearly define the terms of an incident as specific to your institution.

The system follows a simplistic work flow to ensure a smooth process of handling an incident. The work flow is divided into three sections; Prepare, Respond, and Recover. The Prepare section builds the incident response policy to define the terms of low, medium, and high priority incidents. It allows you to assign tasks to Incident Response teams and track internal and external notifications. The Respond section tracks the details of an incident based on the priority level including the who, what, why, where, and how answers. The Recover section creates the post incident memo and, if necessary, the details of the lessons learned meeting.

RemoteIncident includes built in reports to properly track all past and current incident handling. Reports are available in summary and detailed formats. There are also built-in email alerts to notify internal Incident Response personnel that an incident has been created and that correct actions should be taken.

The system has a direct data integration within the operational risk management suite making setup and implementation a stress free process. In addition to the new incident response system, the suite also contains a business continuity planning, vendor management, and alert notification system. All four products are accessed with a singular login with the ability to delegate user roles and tasks.

To set up a product demonstration or for further information about RemoteIncident please contact Amber Mata at (203) 468-3400 ext. 308.

About Specialized Data Systems, Inc.

Specialized Data Systems, Inc. is an award winning software development company that provides Loan Origination System and Risk Management Solutions to the financial industry. Since 1989, they have been committed to providing best-in-class products and services. Learn how Specialized Data Systems helps banks, credit unions, and mortgage companies become more efficient by visiting their website at www.specializeddata.com.